

contact *For families
with disabled children*

Strengthening Parent Carer Participation



Welcome

Welcome to this Contact Webinar

If there is a technical hitch, please do bear with us

Those of you joining by pc, laptop, tablet or smart phone should now be able to see this introduction slide

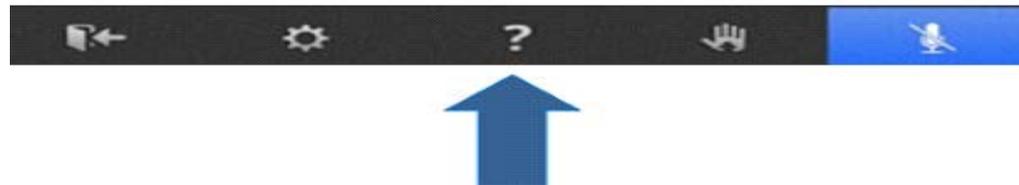


Timings and Questions

As there are so many attendees, it is not practical for verbal questions to be taken, therefore you will all remain 'muted' throughout

If at any point you have questions, please use the question icon on your GoToWebinar tool bar on your screen

- This will allow you to type your question in to the text box and submit this to the Webinar administrator
- I will select as many relevant questions to answer as time allows, if similar questions are received I will condense these where possible



Q & A

- Further relevant questions, not covered in the time allowed, will be answered and posted on the Contact website along with the recording of this Webinar, details of which will be circulated next week
- At the end of the Webinar a short questionnaire will launch, please take the time to complete this as this will assist with future online training events





National Network of Parent Carer Forums

'Our Strength Is Our Shared Experience'

NNPCF strategy

Putting our members at the heart of
everything we do

Webinar 1: Our Vision, Mission, Objectives and
Priorities



The future is uncertain.

Since February, we have been thinking a great deal about the future of the NNPCF. Through a series of workshops between March and July we have looked to create a clear strategy for the next five years.

Burying our heads in the sand is not an option.

We've been listening, looking and learning...

We have been working with our membership and our stakeholders to co-produce our strategy with you.



...and we want your participation in what happens next

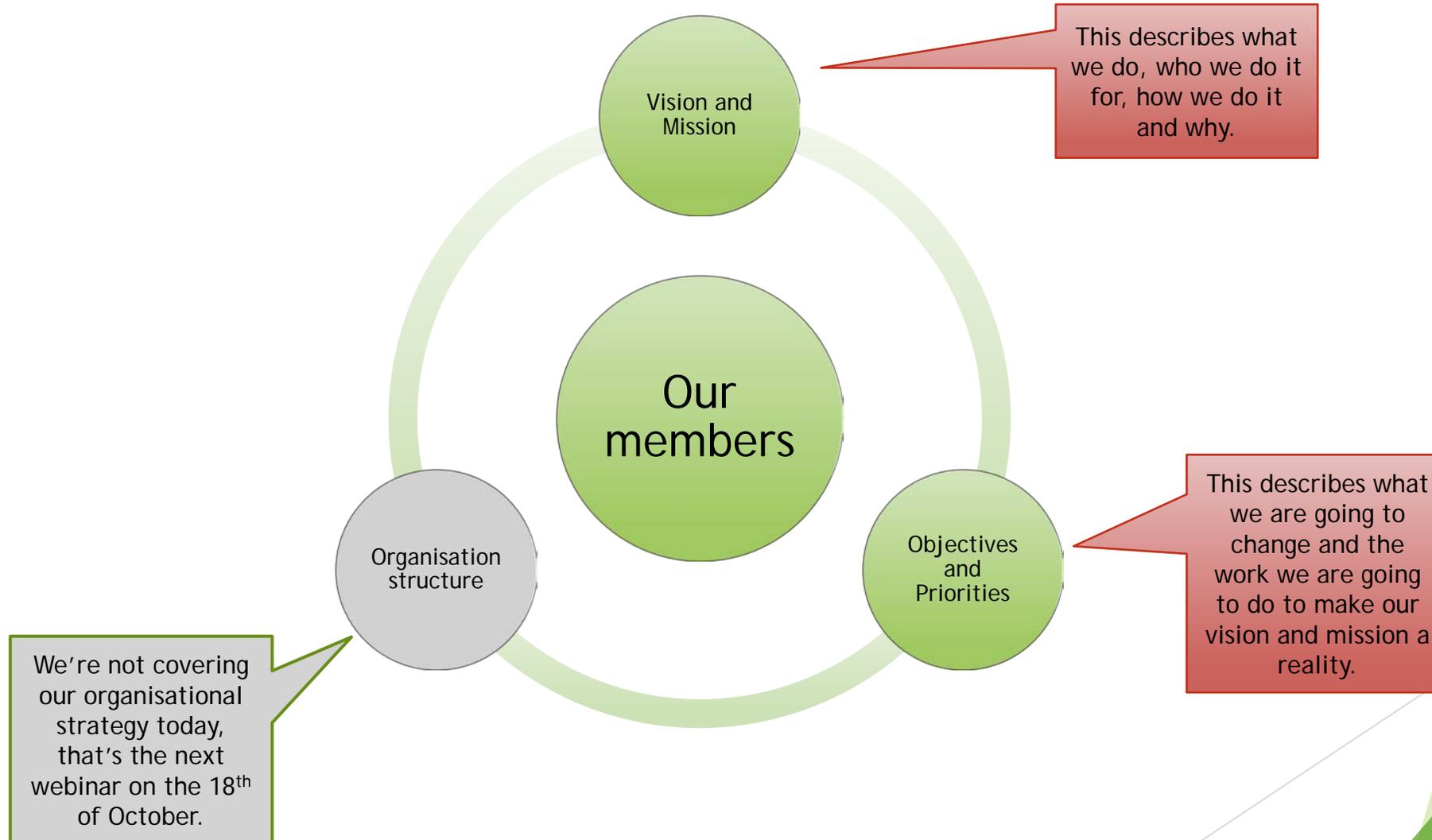
NNPCF steering group members have been keeping the regions up to date on our work. This webinar summarises what we have done and what happens next.



Contents

- ▶ Why do we need to review our strategy?
- ▶ Our vision and mission
- ▶ Our objectives and priorities
- ▶ What happens next

An overview of our strategy



Why do we need to review our strategy?

We need to plan ahead for what happens next

- ▶ The implementation phase of the Children and Families Act has dominated our work since September 2014 (and before). With the end of this phase in March 2018 we felt this was a good time to review what we are here to do.



Children and Families Act 2014

Implementation phase September 2014
to March 2018

Why do we need to review our strategy?

You told us to!

- ▶ Feedback from our members and our stakeholders has told us that they want the NNPCF to have a sharper focus - we need to be able to explain more clearly the work we do and why we are doing it



Our vision and mission

What we do, how we do it, who we do it for and why we do it.

What is a vision / mission?

What does the NNPCF do?

How do we do it?

We need to
answer 4
questions

Who do we do it for?

What difference do we
make?

What does our current constitution say?

3. Aims

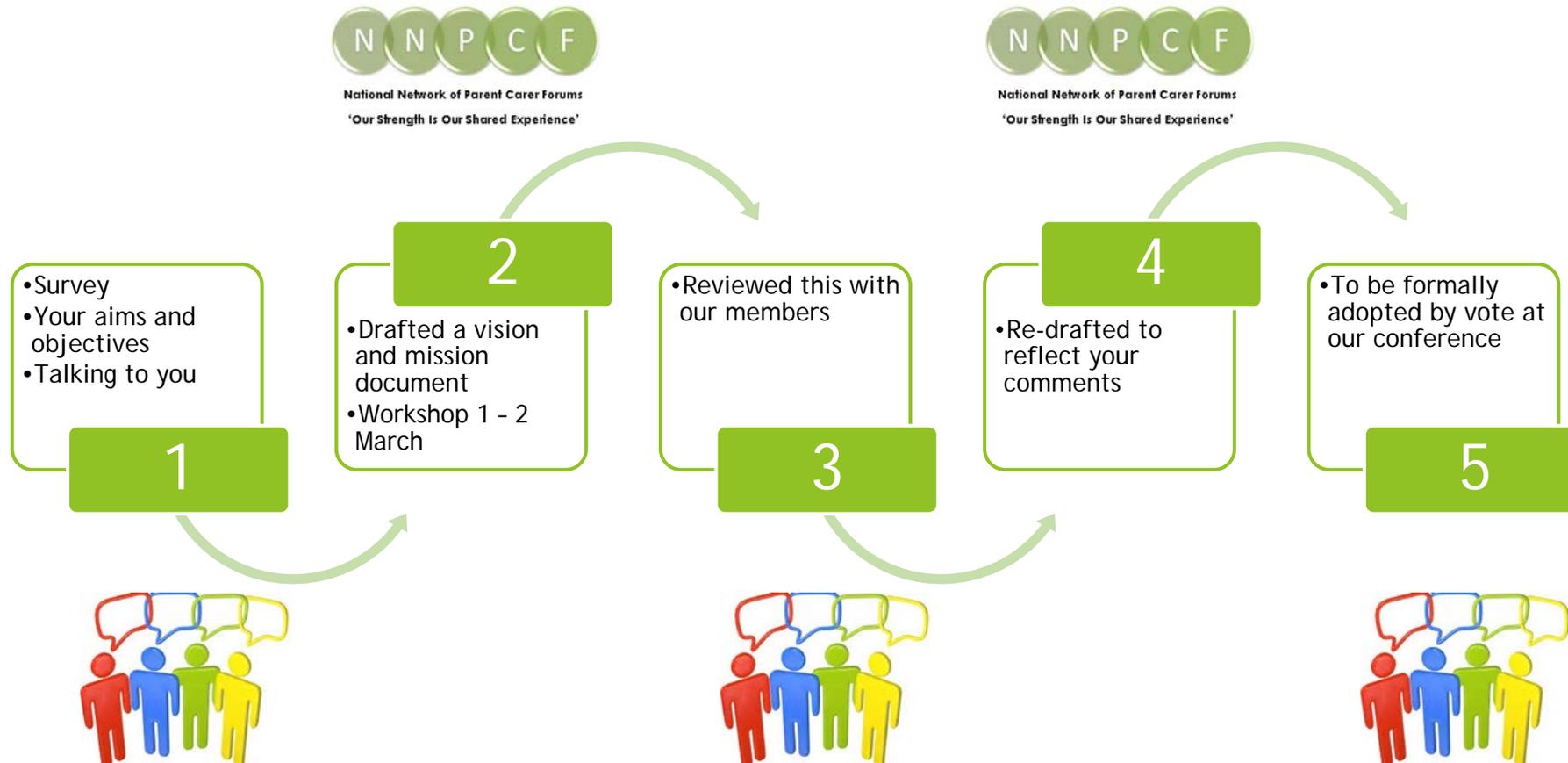
- ▶ The aims of the NNPCF are to ensure the voices of parent carers are heard nationally with Departmental and Strategic Partners across Education, Health and Social Care.
- ▶ Empower and support parent carer participation developments across England
- ▶ Ensure that good practice, knowledge and shared expertise continues to grow and strengthen and to develop a cohesive and coherent structure to sustain and develop the effectiveness of Parent Carer Forums, individually or as a collective and at all times consistent with its Non Negotiable Core Values.

4. Objectives of the NNPCF:

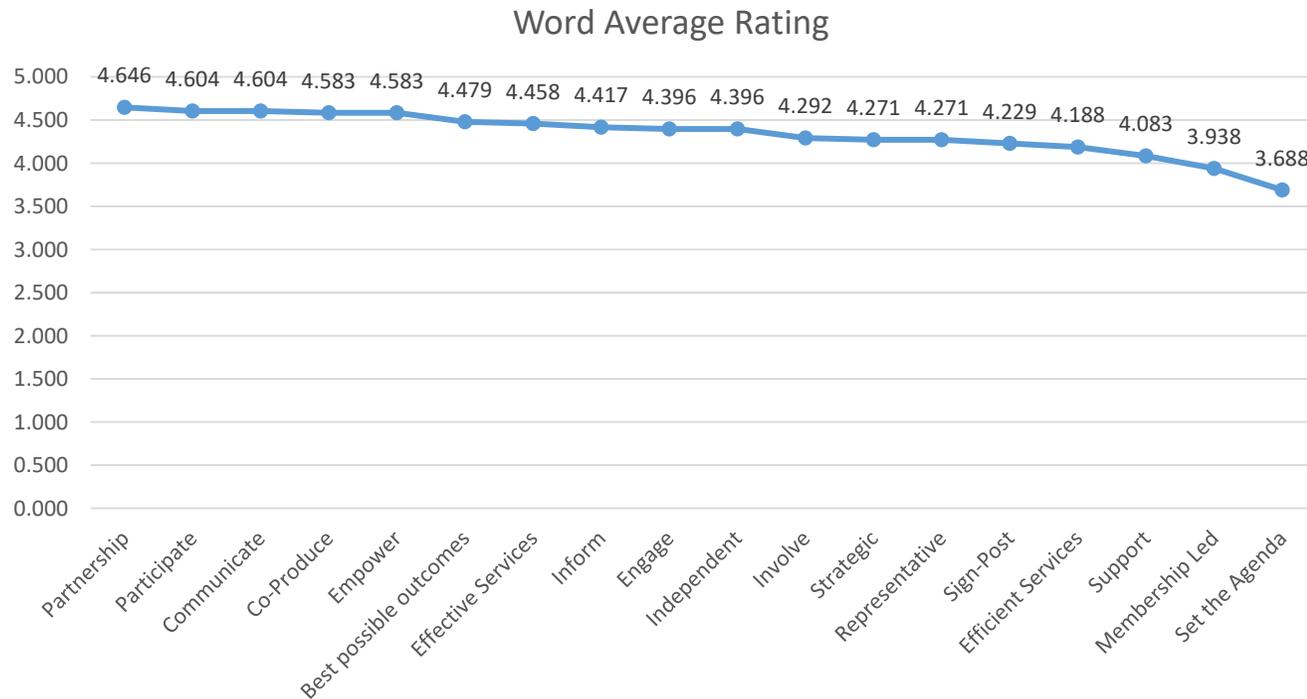
- ▶ To promote and champion Parent Carer Participation at a Local, Regional and National level.
- ▶ To provide a direct link between Local Parent Carer Forums, the Department for Education (DfE), Department for Health (DH), other relevant Government departments and Voluntary Sector Partners
- ▶ To share good practice, to learn from one another and to facilitate peer support relevant to the participation agenda
- ▶ To develop responses and reports according to our resources to issues affecting Parent Carers.
- ▶ To act on a national regional and local level to support and champion continued cultural change in statutory organisations.

How did we do this work?

Co-production: our review starts and finishes with you, our members



Survey - which words are the most important to you



We ran this survey in February and asked all forums to respond.

Approximately a third of forums did which gives us a good, representative sample.

What words do you use in your own governance documents?



In February regional Steering Group members asked each forum to send us the aims, objectives, missions from their governance documents.

Again, about a third of forums responded.

This gave us a clear and consistent picture of what local PCFs say they want to achieve.

First draft

- ▶ The NNPCF is a parent carer led organisation who are the independent national voice of parent carers forums.
- ▶ Parent carer forums are representative local groups of parent and carers of children and young people with special educational needs and disability (SEND) who work alongside education, health and other service providers to ensure the services they plan, commission, deliver and monitor meet the needs of children and families to deliver better outcomes and more effective services for families living with SEND.
- ▶ We aspire to the best possible opportunities and futures for all children and young people with SEND and their families through a culture of participation and co-production.
- ▶ We do this by working with and influencing partners across education, health, social care and the voluntary sector.
- ▶ We co-produce with our member forums to ensure their voices are heard at a regional and national level. We empower parent-carer forums and inspire strategic partners across the country by sharing good practice and knowledge.

Your feedback

Regional Steering Group members shared this draft with you and asked for your comments. We got some very clear messages from you:

- ▶ You agreed with the fundamental vision we were laying out - no-one came back and told us we were going in the wrong direction

But, you told us that you didn't like the drafting:

- ▶ The language wasn't inspirational
- ▶ We weren't clear about which bit was the vision and which bit was the mission
- ▶ It was too wordy and needed to be sharper.

Some of our members had a go at re-writing it for us and we relied heavily on their suggestions..

Second draft

The National Network of Parent Carer Forums (NNPCF) is the independent national voice of parent carer forums.

Our mission is to deliver better outcomes for families living with special educational needs and disabilities (SEND). We aim to:

- ▶ create a culture of participation and co-production across the education, health, social care and the voluntary sectors. This means that we are involved in all aspects of designing, commissioning, delivering and reviewing services as an equal partner.
- ▶ empower our members to ensure that their voices are heard at a local, regional and national level
- ▶ inspire our partners by sharing good practice and knowledge.

Our vision is a for the best possible opportunities and futures for all children and young people with SEND and their families.

What happens next

- ▶ The NNPCF membership needs to vote to formally adopt this vision and mission.
- ▶ The vote will take place electronically. Each forum will have one vote.
- ▶ We are going to hold a vote in October and early November before our conference, to seek your approval for the following question:

“Does your parent carer forum approve the adoption of the following wording as the new vision and mission for the NNPCF?”

The National Network of Parent Carer Forums (NNPCF) is the independent national voice of parent carer forums.

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Our objectives and priorities

This describes what we are going to change to make our vision and mission happen.

So, this is the translation of our vision and mission into real, tangible goals

In turn, we can map these into specific pieces of work that the NNPCF does

How do we create our objectives?



How did we do this work?

Co-production: our review starts and finishes with you, our members



Conference feedback

- ▶ We have already done some work grouping questions (see handout 2.1)
- ▶ Grouping them further into even broader areas suggests some potential themes

Participation	Reforms	Education	Health	Social care
Participation 18	EHCPs 12	Transport 7	CAMHS 6	Transition 7
Funding 4	Reforms 9	Schools 7	Health 4	Short breaks 4
		Post 16 4		
		SEN support 3		
Total 22	Total 21	Total 21	Total 10	Total 11

Themes from the 7th and 8th SEND survey

Participation

- ▶ Most forums feel largely or fully engaged in strategic planning (60/64% - 7th and 8th surveys respectively)
- ▶ Half of parents feel they are largely or fully involved in decision making around their own provision (51/49%)
- ▶ Three areas were highlighted as having poor involvement in the 8th survey - local offer, transport and short breaks

Reforms

- ▶ Hardly any forums say that joint commissioning is fully in place (2 / 7%)
- ▶ Only 5% of forums say that the LA has fully implemented processes to evaluate use of data, feedback and intelligence
- ▶ The 8th survey reported issues with involvement around the local offer
- ▶ Local authority capacity is identified as a major barrier to hitting the 20 week EHCP timeline

Themes from the 7th and 8th SEND survey

Education

- ▶ Post 16 provision and its organisation to deliver the SEND reforms is a concern. Only 2% of forums say that post 16 providers are re-organising to meet the needs of young people (7th) and only 5% say the LA is working effectively with post 16 providers (8th)
- ▶ The 8th survey reported issues with involvement around transport

Education (cont/d)

- ▶ The survey reveals that forums feel there is good support from local authorities for mainstream schools but that engagement is better from LA maintained schools than academies.
- ▶ Early years provides were thought to be supported reasonably well but there are concerns around the threshold for early years assessment (7th)

Themes from the 7th and 8th SEND survey

Health

- ▶ Only 13% of forums report that health is fully engaged in joint commissioning
- ▶ Timeliness of advice from health and the capacity of health professionals is identified as a major barrier to meeting the 20 week timeline for EHCPs

Social care

- ▶ Half of forums report that changes to short breaks are being made (53% - 7th survey) and only 5% say expenditure is going up
- ▶ The 8th survey reported issues with involvement in changes to short breaks
- ▶ Only 9% of forums report that social care are fully engaged in joint commissioning

Our objectives and priorities

1. Co-production

2. Effective implementation of key policies and legislation

- Education Health and Care Plans
- Preparing for Adulthood
- SEN support (including exclusions)
- Joint commissioning
- Local area inspections
- Short breaks
- CAMHS
- Engagement with Health partners

3. Building the capability, capacity and sustainability of parent carer forums

Our objectives and priorities

1. Co-production

- ▶ We will embed the culture and practice of co-production with all of our key national partners and stakeholders by 2020.
- ▶ We will co-produce all key strategic and policy decisions about the working of parent carer participation with our member forums.
- ▶ We will champion co-production at a national, regional and local level and support the regions and local forums to co-produce with their partners to make a real difference to the lives of families living with SEND.

Our objectives and priorities

2. Effective implementation of key policies and legislation

Education health and care plans

- ▶ A key focus here is the quality of plans. There is a perspective that quality is being sacrificed in order to meet deadlines. This is both in regard to the conversion deadline of April 2018 and the review of existing EHCPs. Forums are reporting that Local Authorities are struggling with ongoing requirements to review plans.
- ▶ The engagement from colleagues in Health and Social Care continues to be raised as a concern with reports that attendance at meetings is sometimes sparse and advice is not written in a person centred or outcome focussed way.

Preparing for adulthood

- ▶ Forums are reporting that this remains a concern. Families are often thought to be behaving “irrationally” and insisting on young people remaining in education post 19. This is simply a reflection of a lack of a workable alternative to education for many young people.

SEN support (including exclusions)

- ▶ There is some concerns around the level of support for those young people on SEN support and the settings they are in. We have had some anecdotal evidence that exclusions from some mainstream settings (notably academies) are on the increase

Our objectives and priorities

2. Effective implementation of key policies and legislation

Joint commissioning

- ▶ Few forums believe that joint commissioning is working effectively and in a way that reflects the ambitions of the Children and Families Act (8th SEND survey -only 7% of forums think it is fully in place). Truly effective joint working remains elusive in many areas.

Local area inspections

- ▶ These have been an overwhelming success from the point of view of forums and we would like to see them extended beyond the current 5 year period.

Short breaks

- ▶ Forums are reporting changes to short breaks services. Forums are concerned that with local authority budgets under pressure these essential services are being cut - from the 7th SEND survey 53% of forums report that changes are being made and only 5% report that expenditure is increasing.

Our objectives and priorities

2. Effective implementation of key policies and legislation

CAMHS

- ▶ Forums and families report that access to CAMHS remains a major concern. The availability of services in a timely fashion and access to services within a local area often fall short of what families report that they need.

Engagement and co-production with Health

- ▶ We continue to work with our colleagues in the NHS to build strong relationships that will allow us to co-produce with them in a truly productive way. Whilst increased focus on parent carer forums from NHS England and SEND local area inspections have provided a boost to this engagement, many forums and regions still report that engagement with CCGs, NHSE transformation projects and providers remains sporadic and sometimes ineffective.

We are in the process of creating a “talking points” document for each of these issues that summarises what we are hearing from our membership supported by real examples and evidence.

We will release these before our conference.

Our objectives and priorities

3. Building the capability, capacity and sustainability of parent carer forums

At a local and regional level we will evidence this by:

- ▶ Continue to increase our membership and target 100,000 members by the end of 2020
- ▶ 95% of local authorities have effectively functioning parent carer forums and all 9 regions will have effective regional networks

This is delivered in conjunction with Contact A Family and our memorandum of understanding with them.

Your feedback

Regional Steering Group members shared this our objectives and priorities with you and asked for your comments. We got some very clear messages from you:

- ▶ You agreed that all of the items listed here were priorities for the NNPCF
- ▶ No-one disagreed that these are things that we should be working on
- ▶ A few people suggested additional items that they thought should be added to the list (for example, school transport). These had come up during our review in March but hadn't quite made the list - we will be reviewing this in the run up to our conference...

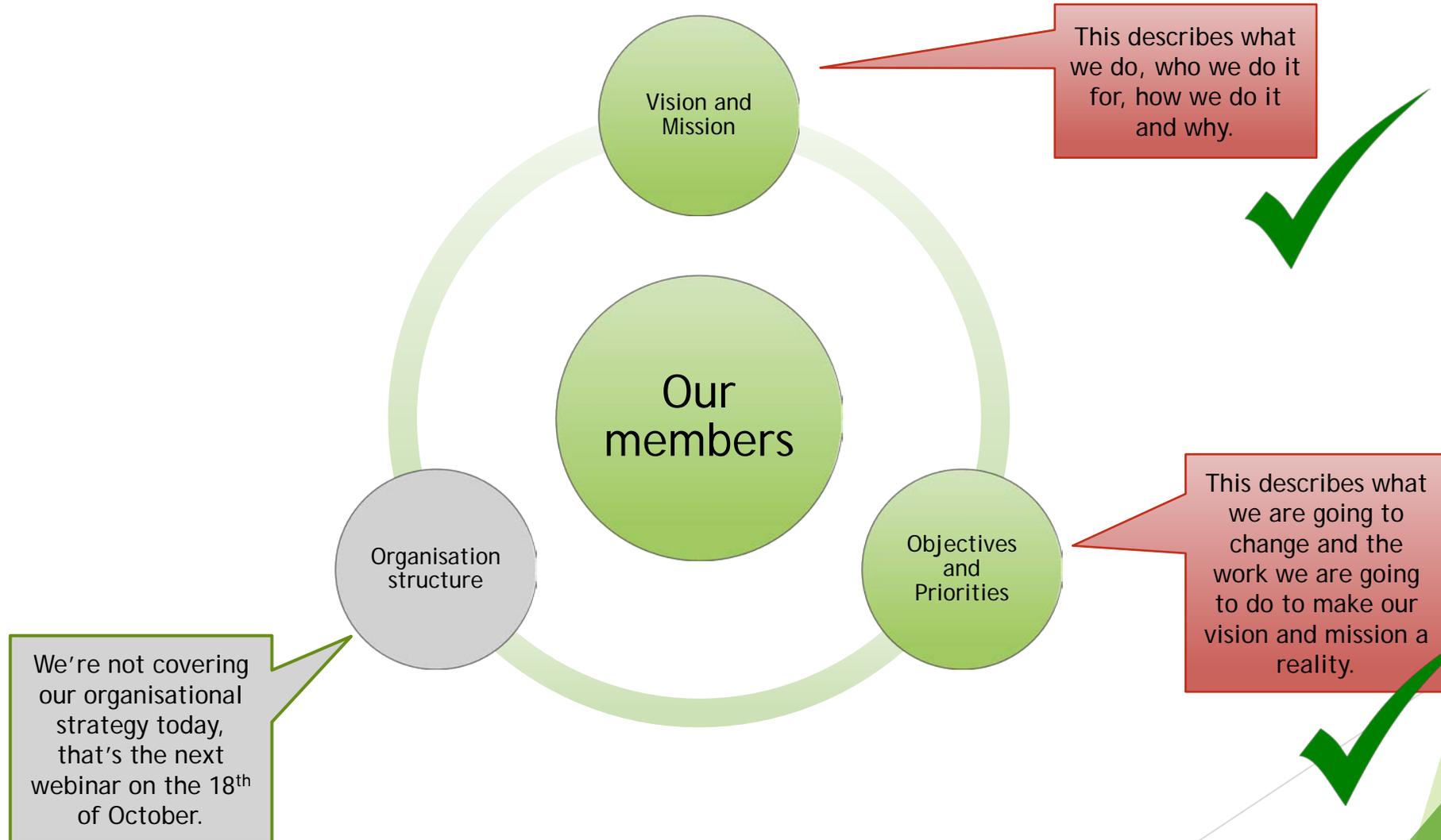
What happens next

- ▶ At our conference we are going to be running a number of workshops that will explore a number of these issues more deeply. The objective of the workshops is to understand your thoughts on these issues so that national representatives can clearly represent your views.
- ▶ We are going to be running a survey in September and early October, to select what these workshop topics should be.
- ▶ The survey will offer an opportunity to add any extra topics you want to our list of objectives and priorities.

What happens next?

The background features abstract, overlapping geometric shapes in various shades of green, ranging from light lime to dark forest green. These shapes are primarily located on the right side of the slide, creating a modern, layered effect. The text 'What happens next?' is positioned on the left side of the slide in a clean, sans-serif font.

An overview of our strategy



Next steps

When	What
XX September to XX October	Survey on objectives and priorities for conference workshops
18 October	Strategy webinar 2 - our organisation structure
19 October to 18 November	Vote on conference motions
27 November	Conference AGM: <ul style="list-style-type: none">- Results of vote- Objectives and priorities workshops
After this	Implementation!

Questions



Thank You!

- Thank you for attending with us today
- A short questionnaire will launch at the end of this webinar
- Please take the time to complete this it will help us plan future online training events including other topics you would like to see
- The recording of this Webinar, presentation and questions will be on the parent participation Resources page of Contact's website next week - an email confirming this will be sent to you once this is available

