

# NHS England SEND Leads

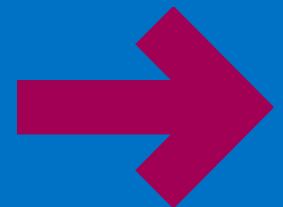
**Who are they and what do they do?**

**Annual National Conference of Parent Carer Forums  
Double Tree Hilton Coventry| 22 Nov 2018**

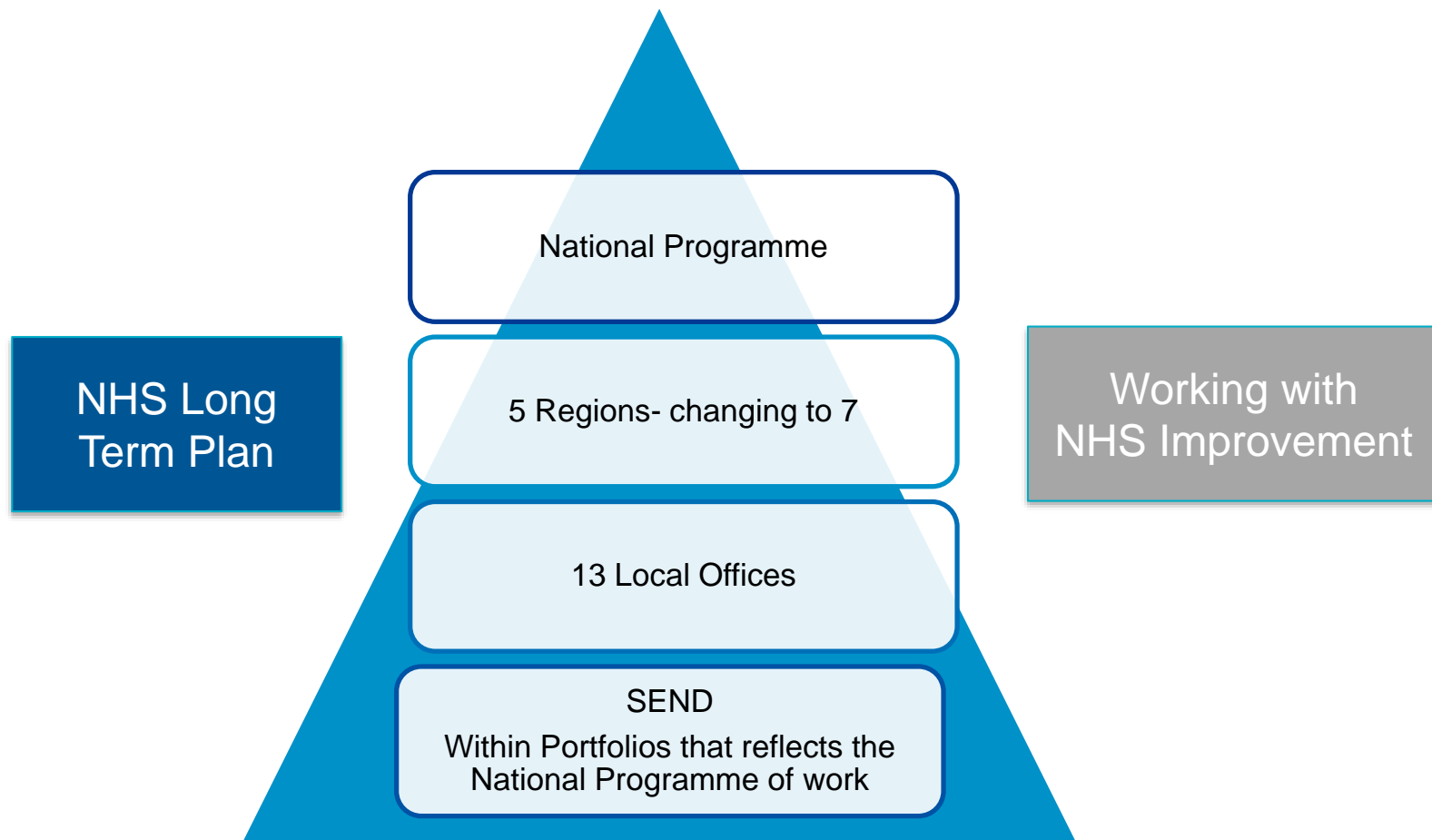
**Paul Spencer – South West**

**Joanne Harrison/Shaney- Ann – Midlands and East**

**Jemma Sharples– London**



# How do we work and the context going forward ?



# What have we been working on in the North ?



## North West Wigan Co production Event

- 24 May 2018 held in Wigan, commissioned by NHSE
- Attended by 119 delegates and evaluated very positively.
- Areas gave a commitment to their “3 bold steps” which they would take forward to improve joint working.
- Progress against the commitments made will be reflected in the follow up event which CDC have been commissioned to deliver on 7<sup>th</sup> Dec

## Y and Humber Event

- 28 September 2018 held in Leeds, commissioned by NHSE
- Evaluation of the event is currently being undertaken but the focus of the event was on sharing examples of good practice, listening to the voice of children, young people and their families and as commitment to improving working together.

## Region North SEND Board Wider than SEND

- **Establishment of a Children & Young People Peer support network**
- **SEND dashboard – regional development, pilot with the intention of influencing roll out spearheaded by WSOA areas**
- **Quality Assurance Audits**
- **DCO/DMO pilot – testing & evaluating the impact of the roles to inform local, regional system improvements**
- **10 Top Tips from families/parent carers on EHCPs**
- **Coproduced Therapy service specifications**
- **14+ Annual Health Checks project to increase awareness and take up**
- **Children & Young People Accelerator site pilot – Parent/Carer leadership supporting and influencing schools, and understanding of Transforming Care, Dynamic support registers, Care and Treatment Reviews**

# What have we been working on in the Midlands and East ?



## Region

- **Communication** - interface with the national NHS England SEND team, conduit of messages across system.
- **Assurance/Improvement of quality services/systems**
- **Currently piloting an e – assurance system across region.**
- **Using data to inform and improve service.**

## Local

- **Set up local SEND health network and join LA SEND Team around region**
- **Sharing good news stories**
- **Promoting training**
- **Interface with CCGs**
- **Work with Designated Medical Officers/ Designated Clinical Officers**
- **Involved in peer review**
- **Partnership working – pre and post inspections, in supporting local teams where required in review of action plans for strengthening systems positions re SEND with the health lens**
- **Meeting parent carer forums**

## Changes Ahead

- **Geographical Boundaries**
- **2 New Regions from April 2019**
- **East of England**
- **Midlands**

# What have we been working on in the South East?

## WSOA Monitoring and ongoing support

- Ongoing monitoring four areas across South East
- Plan for joint visits to all areas minimum annually

## Procurement of CAMhS Support for special schools in Hampshire

- DCO working with 5 CCGs and education colleagues across Hampshire to procure CAMHS and therapy services and school nursing input into special schools in Hampshire.

## CDC Joint working event

- Support and discussion at joint working event.
- Exploring connections with health and Justice

# What have we been working on in the South West?

## DCO/DMO/Children's commissioner networking

- Ongoing support for CCGs and development of networking support
- Quarterly LA SEN network and conference attendance

## WSOA Monitoring and pre-inspection support

- Ongoing monitoring of three WSOA areas across South West
- Joint DfE and NHSE pre-inspection visits arranged
- Plan to revisit all areas annually

## Events

- Worked closely with PCF to identify case studies and share at CYP delayed discharge from Paediatric acute care rapid improvement event
- Engagement and participation improvement workshops delivered to 167 people.
- Patient Experience and participation conference planned for 28<sup>th</sup> November. Focus on what good engagement and coproduction looks like and how to make a difference with patient experience. PCF attendance and stall.

# What have we been working on in London?



## NWL Family Assertive Outreach Workers

- **Creation of Family Assertive Outreach Workers**
- **Focused support to vulnerable families of autistic children and young people living in Ealing and Hounslow.**
- **This initiative aims to develop the families' capacity and infrastructure and support their relationship and engagement with helping services**

## SEL Challenging Behaviour Workshops

- **Training provided by the Challenging Behaviour Foundation.**
- **Training funded internally by the Transforming Care Partnership**
- **For parents, grandparents or siblings of children and young people (up to 25 years old) who have moderate to severe learning disabilities.**
- **Improve family life**
- **Reduce challenging behaviour**
- **Families gain confidence**

## DCO/ DMO Forum

- **Peer Support**
- **Support DCO/DMO in their roles as CCG strategic leads**
- **Provide professional and clinical leadership at a London region level.**
- **Ensure a constant flow of information and consistency of key messages in relation to SEND**
- **Identifying areas and issues that are impacting the implementation of the SEND reforms that would benefit from a pan London approach.**
- **Share good practice at a regional level.**

# Thank you come and talk to us

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