Principles for commissioning and delivering better health outcomes and experiences for children and young people so that they are comparable with the best in the world.

1. Commissioning of services and decision making is informed at all stages by children, young people and families, and commissioning plans are shared and understood.
2. Within patient held records there is evidence that children, young people and families are involved in decisions about their care and make informed choices.
3. Services are tailored where possible to meet the needs of children, young people and families and their care and make informed choices.
4. Services include a measure of patient experience and there is evidence of change in response to patient feedback.
5. Staff are trained and can demonstrate competencies in building a therapeutic relationship and communicating with children, young people and families to allow the professionals working with them to have an understanding of what they need to do to have good health.
6. Health professionals use every opportunity to help children, young people and their families improve their health and wellbeing outcomes, e.g. through Making Every Contact Count.
7. The needs of vulnerable and disadvantaged individuals and groups are considered and addressed to reduce health inequalities.
8. Adult services consider the needs of children in families where the adult is receiving care.
9. Patient held records e.g. ‘All About Me’ are a written record of health outcomes.

PRINCIPLE 1
Child and family focussed

We will ensure the voices of children, young people and families are heard and their needs drive planning and delivery in collaboration with clinical expertise.

PRINCIPLE 2
Health Promotion

We will prioritise investment and resources to improve the health and wellbeing of our children and young people.

PRINCIPLE 3
Transformation

We will invite children, young people and families in the review and future design of services.

PRINCIPLE 4
Settings

We will offer children, young people and their families services in settings where they feel welcome, comfortable, safe and cause as little disruption to family life as possible.

PRINCIPLE 5
Information and communication

We will share the best information and intelligence between professionals and with children, young people and their families to allow the best possible healthcare.

PRINCIPLE 6
Evidence based and sustainable

We will commission and deliver services to consistent standards, informed by best practice and available evidence. All children and young people will have equitable access to services to meet their needs.

INDICATORS/EVIDENCE THAT WOULD REFLECT ACHIEVEMENT OF THE PRINCIPLE

1. Evidence of a critical review of current services, considering reconfiguration, integration and networked care.
2. Adequate resources are allocated to prevention compared to cure.
3. There is adequate investment in early intervention and prevention, particularly before birth and for 0-5 year olds and their families.
4. Services support delivery of the Children and Young People’s Outcomes Strategy.
5. The Healthy Child Programme 0-19 is fully implemented locally.
6. Health professionals use every opportunity to help children, young people and their families improve their health and wellbeing outcomes, e.g. through Making Every Contact Count.
7. Clinical leadership for child health is evident in transformation programmes.
8. Good quality information is collected and used to inform service delivery and planning.
9. Patient held records e.g. ‘All About Me’ are a written record of health issues and are used routinely to ensure professionals are made aware of needs.

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