

What do you think the purpose of children's social care should be?

Supporting the needs of our children

Support for the children and family

Supporting the needs of families

Graduated approach to supporting and helping families.

Supporting the whole family

To support families / children / young people who need it.

Supporting our Ch & YP to be an active and valued part of the community.

Stopping families getting to crisis point

Creating equity. Ensuring that *every child* is given their best chance to stay alive and THRIVE.

What do you think the purpose of children's social care should be?

To support families such that they can overcome the barriers their circumstances present, in a collaborative and practical way

To support a child/young person, parent and family with the support that they need at the point of identification. Preventative not reactive. Graduate the response but meet the need.

Supporting children and their whole family social, physical and mental well being.

A support service for families with children and young people with SEND.

Supporting families to give children safe, happy childhoods, in which they can learn and grow and gain confidence in their futures.

Making sure families can cope

Supporting families in need

Holistic support for children and families

To provide a safe environment for children to be able to grow and develop

What do you think the purpose of children's social care should be?

Support CYP & Family - link to all professionals around the family

Supporting families in need

Supporting families who need help and support and at the same time balancing this with keeping children and young people safe.

Helping to give cyp with SEND opportunities for equality

To support children to lead a good, purposeful and safe life by supporting them AND their families.

Clear communication with families, around what the offer is and making progress to positive outcomes for all

To support families to achieve the best possible outcomes for their CYP allowing them to lead a successful life as they move to adulthood.

To be transparent in your approach with integrity and non judgemental support

Meeting identified need when it is needed

What do you think the purpose of children's social care should be?

Support and listen to the family and understanding the whole issue and different elements of a problem

Helping families and carers create happy productive children who can reach their full potential

Working with Health and Education to ensure support is holistic.

To ensure that all children have the same life chances as their peers

Focus on child and their aspirations

From a SEN point of view, getting the right support so our children can reach their potential.

To provide practical help and support to families. not judgement or investigation.....so funding, opportunities, commissioning.

To provide help and support to all those who need it to prevent family crisis and keep children safe

Supporting families and children to feel apart of the community

What do you think the purpose of children's social care should be?

Provide robust, clear and practical information for parent carers about the social care system. How is it used to support families to prevent breakdown. What services do (each one's purpose). "Key working" support to have individual help and guidance.

Support whole families, not just the child/children.

to support the children and families before crisis occurs.

To watch over and protect children and to help families who live with difficult situations

Helping and support children and families in need whatever the need is when it can not be resolved in the home itself.

Offering safe environment and adaptations before crisis happen

Support & help. To work innovatively to support whole family. Support towards greater independence.

Empowering parents and carers to be the best they can be to go forward

Partnerships that keep cyp at the centre

What do you think the purpose of children's social care should be?

Safeguarding children, supporting families to overcome barriers and preventing family crisis. Making plans to support children to have positive outcomes and support parenting roles.

Supporting, listening and responding to issues specifically relating to individual CYP and families.

Support, advise, guide and navigate parent carers through the processes in a timely manner not when they are at crisis. Many SEND parents need respite which should give the parents autonomy on how they use

Supporting families to avoid points of crisis. Protecting vulnerable children and helping them to reach their full potential

Coordination of support to meet needs of child and family for SEND families. Totally separate stream from children at risk

To do no harm

For SEND families listening and supporting this needs

Prevention not reaction to crisis.

Easy access to help , advice and services which ensure all families have a secure base and so equal opportunity to like chances.

What do you think the purpose of children's social care should be?

To be more transparent with parents about the services govt is offering, take calls from parents, if parents request any resource request then do consider them as it will be beneficial for the sen child, if the email changes pls tell the parents.

Graduated approach with a very broad base to prevent needing higher level of support and crisis

Generally to protect and support vulnerable children and young people so that they can achieve their full potential. To step in and take over whete absolutely needed.To work with families who need help and support.

To provide support to the children and family to enable them to leave a full and enriching life.

To help and support families with knowledgable social workers who can empathise and provide constructive support and services

Enabling us all to share as a community a view that diversity of family cultures (in the widest sense) is a rich resource not a problem to be ironed out.

Helping families to help themselves

to support parents and carers , to listen , to action , and to not let the family get to crisis

A trusted service that supports the holistic family approach

What do you think the purpose of children's social care should be?

FLEXIBLE support for whole family

To help those with reduced circumstances for whatever reason to maximise their opportunities

Have a separate process so the 'child in need' is not lumped in with 'child at risk'

support parents and carers of children up to the time when children can be independent (not a specific age, may be 25yrs?)

To be flexible and holistic with the approach not to assume the adults are at fault!

Empowering families to support themselves. Providing a teaching element to families. Providing safeguarding but also supporting parents. More practical support needs to be available.

Non judgemental help

To help and support families for as long as is needed with a clear exit plan for ongoing support if needed.

Social workers ALL need training in Neurodiversity

What do you think the purpose of children's social care should be?

please listen to parents. This refers to all sc services not just the disability team.

Work with the families, using language that is non judgemental, but person centred. Better training for social workers

A care order should be regarded as a temporary measure, to be discontinued as soon as circumstances permit, and any measures implementing temporary care should be consistent with the ultimate aim of reuniting the natural parents and the child. The po

The problem is that the system too quickly becomes adversarial. In my case Luton Borough Council has spent thousands of pounds on legal fees going to court and basically engaging in litigation. The law is very clear. It is a care order should be rega

listen properly with trust and honesty , good clear communication , stable key worker , no blame shame

The positive duty to take measures to facilitate family reunification as soon as reasonably feasible will begin to weigh on the competent authorities with increasing force as from the commencement of the period of care, subject always to its being ba

when you dial the phone the answer on the other side should not be child protection services. puts a lot of parents off, till crisis

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to its being balanced against the duty to consider the best interests of the child. This has simply not been followed.

How do we address the tension between protection and support in Children's Social Care that families describe?

Good robust assessments by experienced social workers who can tell the difference

Separate the two

Mentors, advocates, more options for families to have someone there *for* them

Need a tiered system which is relevant to CYP

Listenand treat each case on it's own specific needs

Training on disabilities so that social workers understand the family needs

To work with families not against them!

I think it's all about how the social worker communicates with the family.

Using parent friendly language and working with families not against them.

How do we address the tension between protection and support in Children's Social Care that families describe?

Don't mention 'child protection' when visiting parents first time or on phone call

Proper training for SW of the assessment process so that the right support is offered

There will always be tension but 1st & foremost the social work remit should be to work alongside the family, building relationships.

Robust assessment that evidences the decision, not the assumption. The social worker needs to understand the difference

Need to identify where social care support needs to be different for SEND families.

Social care and families should be a partnership. Families should see this as help and not feel they are failing. The offer should be from early help to family support to CWD.

Better assessment. More experienced social care staff who stick with a family wherever possible. Different frameworks for different kinds of support needed.

Come into the family environment with an open mind non judgemental approach. Use family friendly language. Build trust and listen to what parents tell you.

Support needs to start with the words, "how can we help you and your CYP to live the way you want to live?"

How do we address the tension between protection and support in Children's Social Care that families describe?

Working to understand family situation as a whole - rather than formulaic superiority approach.

Working with all families from a blank page starting point. No assumptions made before carrying out a thorough assessment.

Workforce development in relation to understanding families who live with SEND

Knowledge sharing. The multigenerational fear of social workers stealing away your kids runs deep. Accessible education around what various terms and processes entail is important.

How many families who self refer for support are child protection cases? They just want help.

Lack of trust and respect

Listen to parents who have experienced the system. Many families are immediately known to need support not investigation so put a process on place for them. We also need to acknowledge that some children will need protection, to avoid defensiveness

Change terminology so that support role is emphasised - create a different team to oversee child protection

Educate the professionals and do not blame the parents. One standard procedure throughout the country. Working in partnership and not accuse of FII or similar if seen as a pushy parent. Genuine coproduction

How do we address the tension between protection and support in Children's Social Care that families describe?

Clear communication and ongoing support to understand the process. Keeping families at the centre of the process.

Community involvement – everyone being able to talk together: wider family, school, health, CYP, etc. – to identify where difficulties lie and work in coproduction.

Properly trained staff who can differentiate CIN and Child Protection. Be curious not judgmental. Work with families

Listen! We go to meetings with families and noone listens, they just talk at youThe working is not joined up with other professionals, they don't get back to you when they say they will, they use child protection as a threat, they don't actually do

Stop judging parents and work with them.

Appropriate training for social workers in order for them to support families in the way they need.

It's OK to make mistakes. Don't use the protection use as a way of avoiding mistakes Tip the balance to 'support' and prevent mistakes.

By amalgamating both social care teams and children with disabilities teams, why segregate?

Have a clear offer that families understand, multi agency approach with trained staff. Not allowing one opinion to lead the whole investigation, a whole family approach

How do we address the tension between protection and support in Children's Social Care that families describe?

Partnership

Joined up system for SEND support. SEND families should get this support as part of package

Start from a supportive approach. Listen... Framework that encourages social workers to seek guidance/ refer if NDP is mentioned and they are not that familiar with it

Training for ALL social workers in Neurodiversity.

Possibly looking at individual teams. Separating both protection to support especially in relation to SEND. Looking at specific SEND support teams or specific early help forms that schools can utilise rather than not being specific enough.

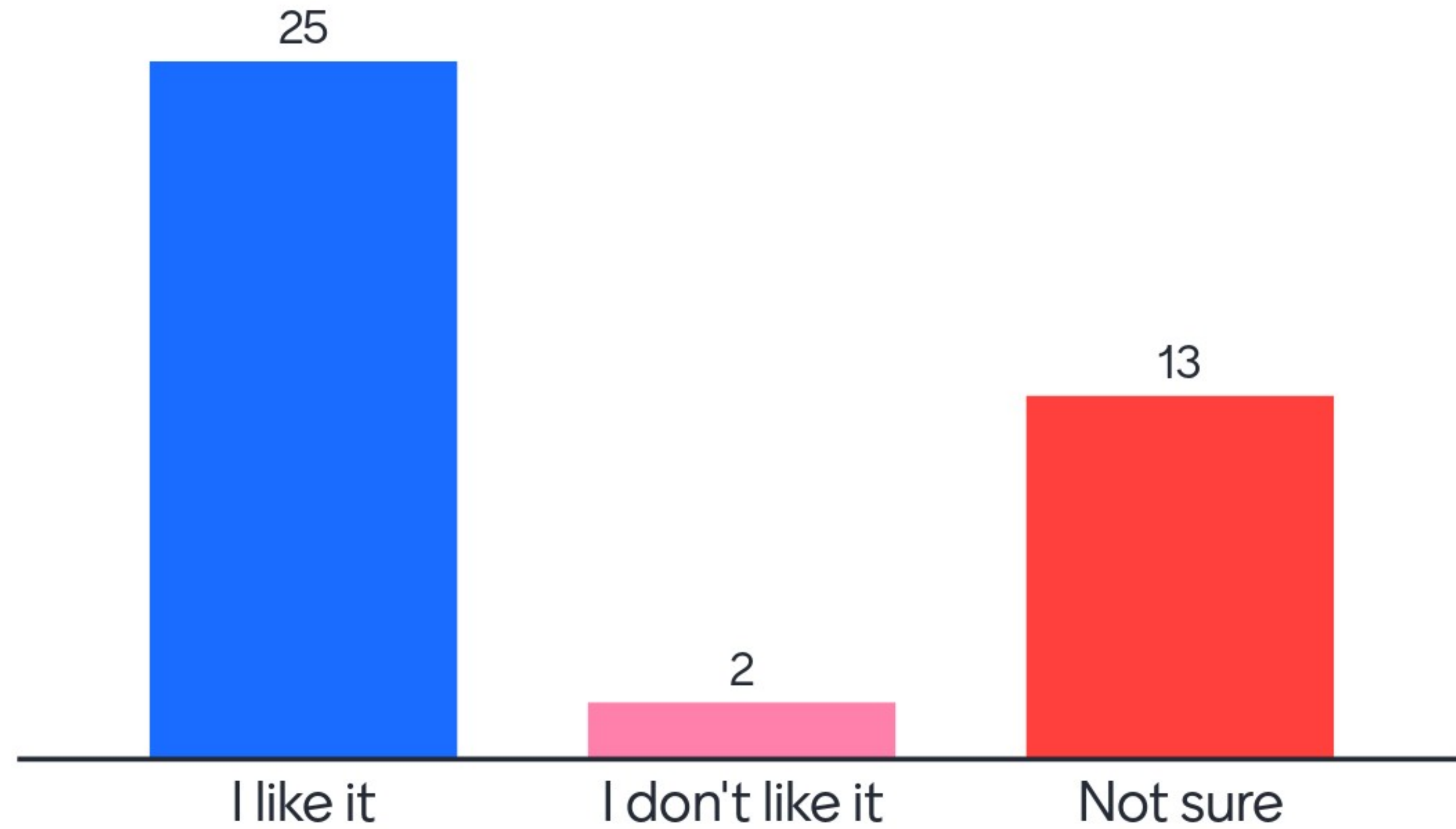
A possible definition of "family help"

The aim of Family Help should be to improve children's lives through supporting the family unit and strengthening family relationships to enable children to thrive and keep families together, helping them to provide the safe, nurturing environments that children need.

Family Help should be high quality, evidence-led and delivered by skilled professionals who are able to engage families and build trusting and supportive relationships with them. In delivering this support, Family Help should recognise that all families need help at times, and that does not mean there is a child protection concern.

This help should be available to any family that is facing significant challenges that could pose a threat to providing their child with a loving, stable, safe family life.

What do you think about our proposed definition of family help?



How important are the following things for SEND families?

