

# Virtual National Conference of Parent Carer Forums Planning the recovery in children's community services

**#LetsParticipate23**

Planning Partners




Department  
for Education

An introduction to the NHSE CYP Community  
Services Team

**National Network of Parent Carer Forums**

Tuesday 31 January 2023

# Who are we?

# **hello** my name is...  


- We are Nagina Javaid and Liv Passey, and we work for the newly created Children's Community Services Team at NHS England, working on national strategy and policy for Children's Community Services.
- Nagina, the Assistant Director for Children's Community Services, has worked for NHS England for 10 years, including in the Health Inequalities and Prevention Team, and has 3 children
- Liv, the Children's Community Services Manager, has recently moved to NHS England from an acute hospital in London where she managed operations for Children's Community Services, and prior to that trained as a Children's Nurse

## We are here today:

- 1) **To share what data and intelligence is telling us about children's community services**
- 2) **To let you know what our focus has been so far**
- 3) **To get your insights as lived experience experts on children's community services**

# Discussion

What words come to mind when you describe your experiences with Children's Community Services?

Please use the code **8891 0141** at Menti.com or the Menti app to give one or two words that describe your family's interactions with Children's Community Services. This will populate a word cloud that we can use in our strategy development for Children and Young People's Community Services.

# Context – scale of the challenge

The collage features several key documents and reports:

- The NHS Long Term Plan** (NHS)
- Child Mortality and Social Deprivation** (NCMD)
- HEALTH EQUITY IN ENGLAND: THE MARKET REVIEW 10 YEARS ON** (NHS Institute for Health and Care Research)
- No child left behind**: A public health informed approach to improving outcomes for vulnerable children (Public Health England)
- The Ockenden Report**
- SEND Review: Right support, Right place, Right time** (HM Government)
- THE COST OF LIVING** (Receipt showing expenses like mortgage, electricity, food, etc.)
- State of the nation 2021: children and young people's wellbeing** (Department for Education)
- REducing Healthcare Inequalities** (NHS)
- Impact on Family Life During Covid-19 Pandemic** (NHS)
- Children and Young People Transformation Programme** (NHS)
- Falling short: the NHS workforce challenge** (The Health Foundation)
- WE ARE EXPERIENCING SIGNIFICANT DEMAND FOR NHS SERVICES.** (NHS)
- Staff shortages in the NHS and social care** (NHS)

The central text "Context – scale of the challenge" is overlaid on a large orange arrow pointing to the right, which is positioned over the "State of the nation 2021" report. A 3D model of a coronavirus particle is also visible in the center of the collage.

## Current priorities in Community Care: Active work on strategy development

**Context:** Community care services support people to **live independently** in the place they call home.

**The Long Term Plan raised the profile** of community services, and set an ambition to boost out of hospital care and dissolve the historic divide between primary and community care<sup>4</sup>.

### **Challenges:**

- Significant **backlogs** in care
- **Workforce shortages**
- Wider pressures across the NHS, **health inequalities**, limited **funding** against **rising costs**, **increasing living costs** and availability of support.

**Opportunities:** Societal, environmental , technological and legislative changes provide opportunity to innovate and drive change

# What was our team set up to do?

## **Overall mission of the CYP CHS Team:**

**To optimise support and provide a strong start to life for Children and Young People who need access to Children's Community Services.**

## **Current goal of team:**

To improve outcomes for CYP with Speech, Language and Communication Needs (SLCN), through the Early Language Support for Every Child (ELSEC) programme.

# Core Workstreams Going Forward

1

**Baseline current practice** as a basis for defining what the national minimum offer should consist of and consistency of practice

3

**Develop model commissioning specifications** for CYP community services, starting with children's therapies

2

**Build the evidence base for what works** in terms of meeting needs early to tackle the growth in waiting lists and promote a graduated approach across universal, targeted and specialist support

4

**Mainstream the collection and publication of waiting times data** for children's community services and standardise reporting on children's community services

5

**Improve our understanding of the workforce** in CYP therapy services, opportunities to strengthen leadership, and scope to drive adoption of innovative practice such as ACPs and Therapy Support Workers



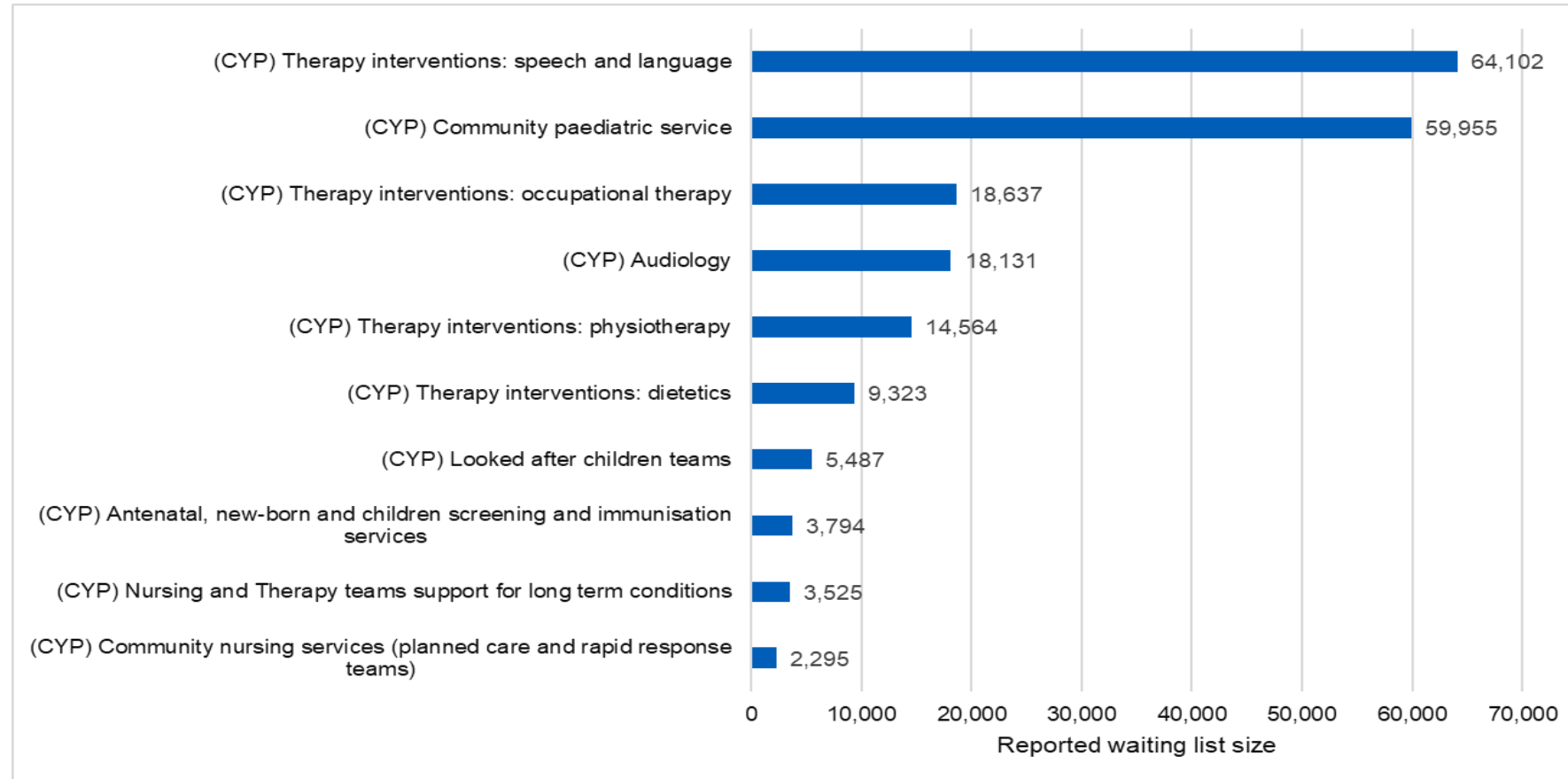
# Discussion

What would make the biggest difference to you, your child and your family in the way that children's community services are currently run? Please specify which service you are feeding back to us on.

Please use the following code **8891 0141** to respond on Menti.com or the Menti app

# What is our Sit Rep data telling us? (1/3)

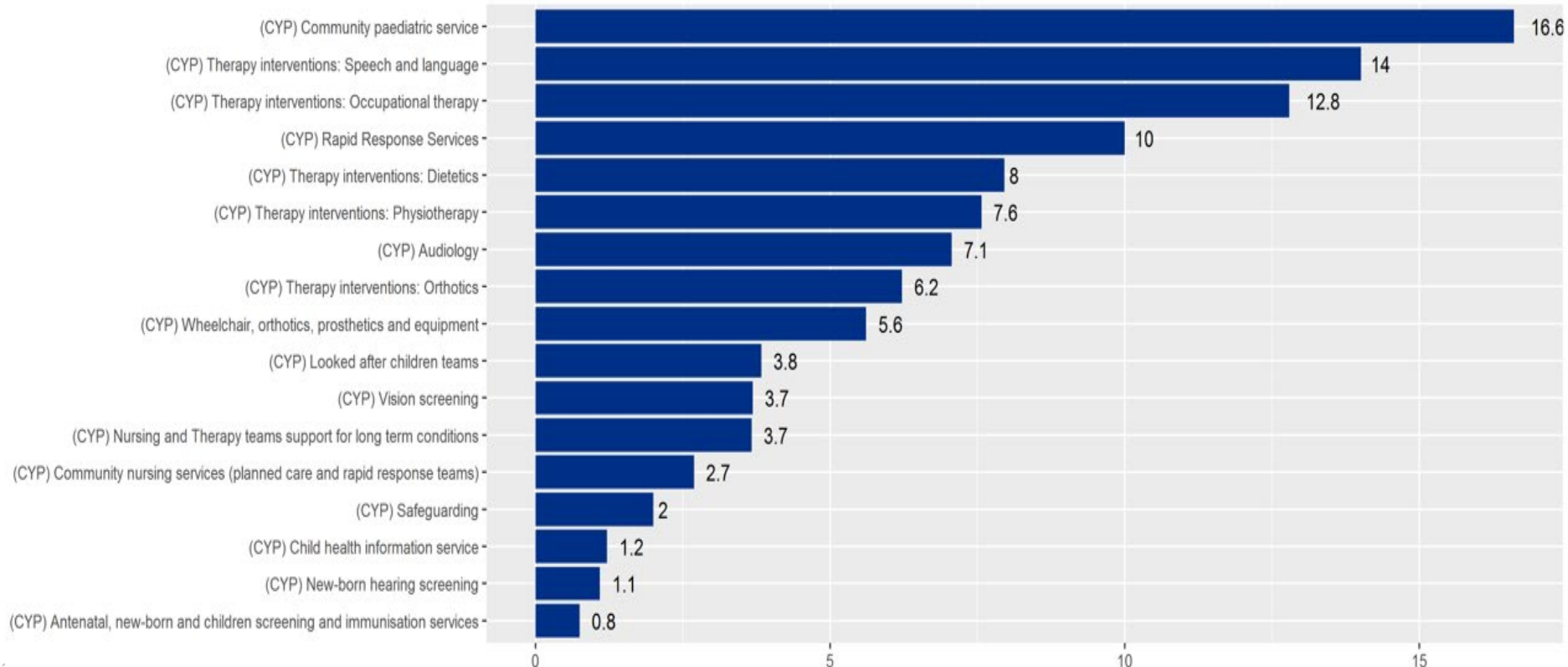
- There are growing waiting lists for some Children's Community Services
- In October 2021 there were **206,504** children and young people waiting for their first appointment for Children's Community Services following referral
- The largest waiting lists as indicated by the October 2021 Sit Rep are for Speech and Language Therapy Interventions (**64,102**), followed by appointments to see a Consultant Paediatrician (**59,955**).



# What is our SitRep data telling us? (2/3)

The services with the greatest average median wait times across all CYP services for October 2022 were **Community paediatric services** (16.6 wks), **speech and language therapy interventions** (14.0 wks) and **occupational therapy** (12.8 wks) all reporting median waits of over 12 weeks. We know in some areas, children and young people are waiting for significantly longer than this.

Average of reported median wait time in weeks by service



Note: Organisations submitted a median waiting time for each service they provide. This chart displays the mean average of these median waiting times for each services, so can be interpreted as an estimate of the median waiting time for the service across all providers.

# What is our SitRep data telling us? (3/3)



	<i>East of England</i>	<i>London</i>	<i>Midlands</i>	<i>North East &amp; Yorkshire</i>	<i>North West</i>	<i>South East</i>	<i>South West</i>
<i>Estates issues</i>	0%	11%	12%	8%	13%	12%	13%
<i>Increase in demand/ referrals</i>	20%	19%	20%	24%	17%	24%	18%
<i>Lack of clear service pathways</i>	13%	10%	11%	11%	11%	8%	12%
<i>Not considered priority</i>	5%	10%	10%	11%	11%	7%	11%
<i>Workforce availability</i>	41%	23%	20%	25%	22%	25%	20%
<i>Workforce capability/ skill mix</i>	13%	14%	14%	12%	13%	10%	14%
<i>Other</i>	9%	13%	14%	9%	13%	13%	12%

The main reported reasons for preventing reductions in waiting lists for services are workforce availability and an increase in demand/ referrals.

# Discussion

Does our data reflect your experiences of accessing children's community services? For you, what are the biggest gaps in our current data?

Please use the following code to respond on Menti.com or the Menti app: **8891 0141**

# Early Language Support for Every Child (ELSEC)



NHSE and DfE are exploring a proposal to co-fund 9 pathfinder sites to improve access to specialist support in early years and primary schools to identify SLCN earlier and put in place support to deliver better outcomes and prevent needs becoming acute.

Key aims include:

- Increased support at an early stage for children with SLCN
- Reduction in the demand for referrals, reduced waiting lists (over time) & testing new ways to manage waiting lists
- Reduction in the referral rate to specialist SaLT services and counting to reducing demands for EHCPs
- Early intervention and signposting to support within the community for parents/carers
- Addressing health inequalities
- Potentially developing standards and specifications which can be shared across systems

# Discussion

If your child uses speech and language therapy services, are there any insights that you can offer about the benefits of early intervention?

- Please use the following code to respond on Menti.com or the Menti app: **8891 0141**

# Discussion

How can we support you and amplify your network's voices at a national level?

- Please use the following code to respond on Menti.com or the Menti app: **8891 0141**



# Contact us!

- If you have any further questions or are watching this session on review and want to contribute to the discussions, please email Liv at [olivia.passey@nhs.net](mailto:olivia.passey@nhs.net) and we can arrange a call
- Please see results of the menti questions here: <https://www.mentimeter.com/app/presentation/alddofq7arzeignsrmfrouzjbib79er>